



Fee Information Document

General Charges		
Service	What this means	Charge
Stopped cheque(s)	When you instruct us that a cheque you have issued should not be paid.	£7.50
Returned cheque(s) (previously deposited)	When a cheque(s) that you've paid into your account is returned unpaid by the bank which issued it.	£6
Statement copies	When you ask us to provide you with a copy of a previously issued statement(s). A fee will be applied for each additional copy requested.	£2.50 per statement
Item copies	Provision of copies of manual credits/debits which have been paid into/from your account.	£5 (per item)
CHAPS	An electronic transfer system which transfers money in sterling to another UK based account and usually received by the beneficiary on the same day (subject to a transaction cut-off time).	£15
Sweep facility	An automatic transfer of funds between nominated accounts, in accordance with your instruction.	£30 per quarter
Subject access request	Under General Data Protection Regulation, you are entitled to a copy of the personal information we hold about you.	Free
Unpaid items	Unpaid Direct Debits, standing orders or cheques: Payments you authorise from your account that are returned unpaid due to insufficient funds	£10

International payments		
Payment type	Charge type	Charge
Electronic transfer within EEA in any currency	Payer and recipient pay their own charges (the recipient may be charged by their bank and any other bank we may use to send the payment)	£15
Electronic transfer outside EEA in any currency	Payer and recipient pay their own charges (the recipient may be charged by their bank and any other bank we may use to send the payment)	£15
	Payer pays all charges (Plus any fees that are charged by the beneficiary's bank and any other bank we may use to send the payment)	£22.50
	Recipient pays all charges (the equivalent of £15 will be deducted from the total amount of the payment you are sending. This is to cover our processing costs. The recipient may also be charged by any other bank we may use to send the payment)	£15

Business Account Tariff		
Service	What this means	Charge
Automated payments	Inward payments including BACS, Faster payments, Single Immediate payments	15p per item
Faster payments	Outward faster payments within the UK	19p per payment
Bank Giro Credits		60p per credit
Cash and cheques paid in		40p per £100
CHAPS payments inwards		15p per item
Cheques issued		60p per cheque
Counter/Post credits		55p per credit
Direct debits		25p per item
International payments (inwards)		15p per item
Internal transfers		25p per item
Standing orders outward		30p per item
Visa debit card – ATM entries		25p per item
Visa debit card – POS entries		25p per item

